HOTEL STIL
CLUJ NAPOCA

Guest Directory

HOTEL STIL, Str.Fagetului nr.5B, Cluj-Napoca, Romania
Tel/Fax: +40 264 438171 • Mob: +**40 729 084324** • E-mail: contact@hotelstil.com
Web: www.hotelstil.com • Follow us on Facebook: www.facebook.com/HotelStil

Welcome to Hotel Stil

Cluj-Napoca

Dear Valued Guest,

It is our pleasure to welcome you to Hotel Stil in Cluj-Napoca. Whether you are travelling for business or pleasure, we know you have a variety of hotels to choose from and we are honoured that you have selected our Hotel.

At Hotel Stil we are committed to make you feel like home every time you visit us. Our professional and friendly staff is looking forward to make your stay enjoyable and comfortable.

If you need any assistance during your stay with us, please contact us - the Front Desk is opened 24hrs to serve you. In order to improve the services we offer, we encourage you to provide us with some feedback using the suggestions form available at reception.

Thank you once again for your choice!

Sincerely,

Ioan Cistelecan

General Manager

HOTEL STIL, Fagetului Street no.5B, Cluj-Napoca, Romania
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GUEST INFORMATION

Check-in time……..…14:00

Check-out time……..…11:00

All guests must register at the reception with a valid ID card.

Rooms and furniture will be handed in working order and cleanliness.

Tourists are advised to make sure of the integrity of the items displayed in the rooms and claim any faults within one hour after check-in. After this time, tourists are directly responsible for any damages or losses.

Any person is allowed to visit a guest until 21:30, after he has registered at the reception with a valid ID card. After this time, only first and second degree relatives are permitted access to the guest room, providing they have been identified at the reception.

Cancelling a booking can be made in writing before 16 pm arrival day. If the cancellation is made after the guest has signed the registration form at the reception, the guest is entitled to pay the value of the booked services.

TELEPHONE INFORMATION

FRONT DESK……..……Dial **0**

Emergency call……..…..Dial 9 / 112

To call another guestroom……..Dial Room No.

To place other calls……..Dial 9 / No.

Local and national calls are billed to your room and will be paid at the reception. International calls are restricted from this phone.

RESTAURANT AND BAR

Restaurant and bar opening times…. 07:00-23:00*

Breakfast opening time…….…… 07:00-09:00*

For reservations/information…..……..Dial 0

***Subject to change, confirm with Reception.**

FREE SERVICES

Internet wireless
24hr supervised private parking area
24hrs netbook available in the lobby available upon request
Safe deposit box at reception available upon request
Luggage room
Custody of valuable/forgotten objects
Post handling
Message delivery
Wake up call
Postal services
Taxi order
Reservations to other accommodation units or food and beverage places
Touristic information
Distribution of promotional materials

SERVICES AT ADDITIONAL COSTS

Laundry-dry cleaning services
Phone Calls
Fax/Xerox services
Courier
Procurement of ancillary services (car rental, flight tickets, train tickets, shows, concerts),
Guided tours services
Event services
Meeting room

Dear Guest…

At Hotel Stil we are aware of the environmental issues due to improper use of water, energy and detergents. In order to protect nature, we advise you to make use of towels and bed linen in a civilised way, without being necessary to change them before time:

- *Towels – once every 2 days*
- *Bed linen – once every 3 days*

Thank you for understanding!

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